

Uniting Government Across Tasmania

- In September 2017, Tasmania's Department of State Growth moved several hundred of its Hobart-based staff to new offices at Parliament Square.
- The Department needed a solution that combined the best of electronic whiteboards, video and teleconferencing, and high-quality presentation.
- Insync Technology installed and integrated Microsoft Surface Hubs to optimise the way the Department worked.





When creating the department, the government brought together four interrelated divisions developing a strategic approach that drives economic growth, and supports the community, industry and business in the creation of jobs and opportunities for Tasmanians. The department works across industry and services that include investment attraction, transport, infrastructure, cultural industry and tourism supply development, trade, international relations, innovation, energy, resources and region and sector development.

OBJECTIVE: Future-proof video conferencing technology

In September 2017, Tasmania's Department of State Growth moved several hundred of its Hobart-based staff to new offices at Parliament Square. In keeping with their role as the flagbearer for Tasmania's economic and infrastructure development, State Growth sought a technology solution for their meeting rooms which was state of the art, fit for purpose and could be used easily by any member of staff.

The Department needed a solution that combined the best of electronic whiteboards, video and teleconferencing, and high-quality presentation, with simple and consistent user workflows and interfaces for booking and conducting meetings.

When State Growth moved its head office to the new, 5-star green-rated Parliament Square building, it took a once-in-a-generation opportunity to ensure it had technology which would last well into the future and change the way their staff worked - This included improving how the business of meetings occur through:

- **making it easy** for all employees, visitors and clients to bring in presentations
- **increasing active collaboration** across the department
- **catering to a wider range** of user needs
- **bringing regional locations closer** together through better video-conferencing facilities
- **reducing the need to travel** interstate or to out of town meetings

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The deployment of Surface Hubs within the Parliament Square building has been a game changer for the department in terms of collaboration and intuitive video conferencing across all corners of the state. With some basic training, staff now have the confidence and skills to use these devices to optimise the way we work.

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Shaun Willie, Department of State Growth
Project Manager



SOLUTION: Smart collaboration and innovative video conferencing with Surface Hub

After comparison with competitive offerings, the Parliament Square project team opted for Microsoft Surface Hub, and presented their findings to management at the nearby offices of Tourism Tasmania, using one of the Surface Hubs implemented there by Insync Technology.

The presentation confirmed the decision, so now the challenge was scale (24 Hubs in one location) and time (a few days to implement, between building handover and occupation).

Insync devised a rolling plan to deliver, physically install and integrate the Surface Hubs during a single week, bringing in special trolleys to overcome access issues and working with

technicians to devise custom mounts.

This solved the dilemma: How do you hang a very square 84" Surface Hub on a very curved acoustic panel?

Insync also worked closely with State Growth to develop custom training and adoption for all staff, geared to State Growth's unique environment.

The Department is now looking at cloud platforms, such as Microsoft 365, to support a mobile workforce. Being geographically dispersed, they fully realise the benefit of being able to work from anywhere, any time.



Contact Us

HQ: L2 76 Skyring Terrace, Newstead, QLD

1300 652 207, 07 3040 3699

info@insynctechology.com.au